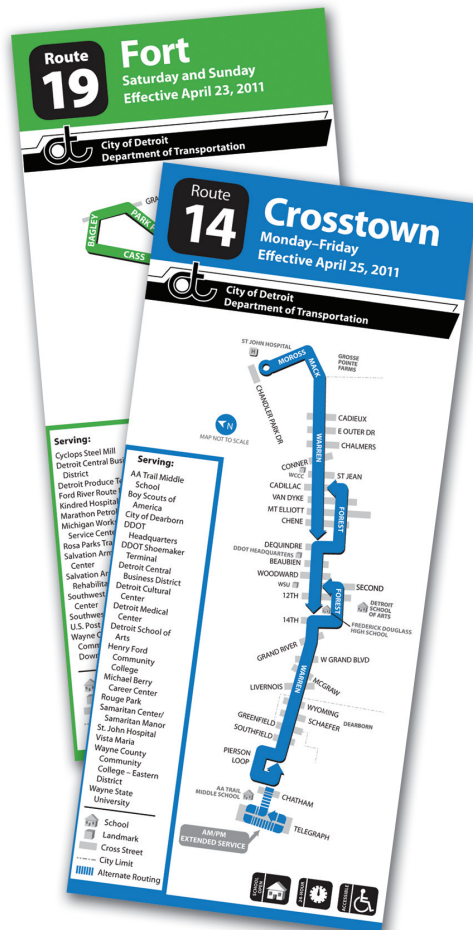


June 25, 2011

SERVICE CHANGES



LIMITED ENGLISH PROFICIENCY SERVICE

The Detroit Department of Transportation (DDOT) provides language assistance for persons with limited English proficiency (LEP) who seek access to DDOT programs and services. A LEP person is one who does not speak English as their primary language and/or has limited ability to read, speak, write, or understand English.

For assistance with LEP services, please contact DDOT Customer Service at (313) 933-1300.

El Departamento de Transportación de Detroit (DDOT) proporciona la ayuda de intérprete para las personas que no hablan inglés reconocido como (LEP) que desean asistencia en participar en los programas y los servicios que ofrece DDOT. Una persona clasificada como LEP es una persona que no habla inglés como su primer idioma, tiene limitada la capacidad de leer, de hablar, de escribir, o de entender inglés.

Para la ayuda con servicios del LEP, por favor hable al departamento de ayuda para el cliente de DDOT al numero (313) 933-1300.

تقوم دائرة مواصلات ديترويت (DDOT) بتوفير المساعدة باللغة العربية لذوي المعرفة المحدودة باللغة الإنكليزية، ممن يرغبون في الاستفادة من البرامج والخدمات التي تقدمها دائرة مواصلات ديترويت. ذوو المعرفة المحدودة باللغة الإنكليزية هم الأشخاص الذين لا يتكلمون الإنكليزية كلغة أساسية، ومعرفتهم محدودة بقراءة ونطق وكتابة، أو فهم الإنكليزية.

للحصول على خدمات الترجمة، رجاہ الاتصال بمكتب خدمات الزبائن التابع لدائرة مواصلات ديترويت على الرقم (313) 933-1300



The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, safe and secure.

Detroit Department of Transportation
1301 E. Warren Ave.
Detroit, MI 48207

(313) 933-1300 or (888) DDOT-BUS (336-8287)

Detroit Metrolift
ADA Paratransit Service
(313) 933-1300

TDD/TTY Hearing-Impaired Schedule Information
(313) 834-3434

**After-Hours and Weekends
Emergency Lift Service Assistance**
6PM - 6AM
(313) 935-LIFT (935-5438)
Voice Relay Service: (800) 649-3777

The Detroit Department of Transportation (DDOT) ensures the right of all to participate in programs and services we provide. All DDOT passengers will be treated equally and will not be excluded from participation in, denied the benefits of, or subjected to discrimination under any federally-funded program or activity on the grounds of RACE, COLOR, or NATIONAL ORIGIN, as protected by Title VI of the Civil Right Act of 1964.

*Any person who believes he/she has experienced discrimination **MAY FILE A COMPLAINT WITHIN ONE HUNDRED-EIGHTY (180) DAYS following the date of the alleged discriminatory action.** The complaint should include a description of the alleged action, the complainant's name, address, and telephone number.*

Send Title VI Civil Rights complaints to: Detroit Department of Transportation, ADA Office, 1301 E. Warren Ave, Detroit, MI 48207 or call the Customer Service Center at (313) 933-1300 or (888) DDOT-BUS

Schedules and other printed materials are provided in multiple language formats upon request.



www.RideDetroitTransit.com

ADOPT-A-SHELTER PROGRAM



What is Adopt-A-Shelter Program?

The Adopt-A-Shelter program provides an opportunity for individuals, community organizations and businesses to partner with the Detroit Department of Transportation (DDOT) to help keep Detroit neighborhoods clean, safe and beautiful. Partners (volunteers) "adopt" a bus shelter closest to their location and agree to keep it clean throughout the year.

How do you Adopt-A-Shelter?

Call the Adopt-A-Shelter Coordinator at (313) 833-7761. We'll send you an application and answer any questions you may have. Once a representative from your organization signs the application, we will provide you with trash bags and safety training information so that you can immediately begin to clean and make improvements to your adopted shelter. Take an active part in enhancing the community by adopting a DDOT Transit Shelter!

Who can participate?

Individuals, community organizations, private companies, public agencies, churches, schools, school groups, civic organizations/groups, scout groups, fraternities/sororities and others.

Is there a cost involved to become an Adopt-A-Shelter Partner?

There is no cost involved, just your time and commitment. Caring for our communities, start with each of us.

www.RideDetroitTransit.com

WEEKDAY SERVICE CHANGES

EFFECTIVE : June 27, 2011

Route Elimination

Route 76 Hayes Limited

- Monday through Friday service will be discontinued. This route does not operate on the weekend.

Suggested Alternate Routes

- Traveling southbound: Use #38 Plymouth/Caniff transfer to #34 Gratiot
- Traveling northbound: Use #34 Gratiot transfer to #38 Plymouth/Caniff

Suggested Alternate Crossing Routes:

7 Cadillac-Harper, 9 Chalmers, 10 Chene, 11 Clairmount, 12 Conant, 13 Conner, 14 Cross-town, 17 Eight Mile, 31 Mack, 32 McNichols, 34 Gratiot, 38 Plymouth, 40 Russell, 45 Seven Mile, 48 Van Dyke and 49Vernor

Route Restructured

Route 8 Caniff

- Route will link with route #38 Plymouth from Webb and LaSalle to Hayes and 8 Mile peak hour only (6 a.m. - 9 a.m. / 2 p.m. - 6 p.m.)
- Route will be renamed Route 38 – Plymouth/Caniff

Route 9 Chalmers

- Base service wait time (9 a.m. - 2 p.m.) will increase from 42 minutes to 60 minutes and trips will begin/end at Gratiot/Seven Mile.
- Evening service wait time (after 6 p.m.) will increase from 40 minutes to 60 minutes and trips will begin/end at Gratiot/Seven Mile.

Suggested Alternate Routes

- #45 Seven Mile and # 34 Gratiot to #17 Eight Mile.

Route 10 Chene

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 13 Conner

- Peak service wait times (6 a.m. - 9 a.m. and 2 p.m.- 6 p.m.) will increase from 25 minutes to 35 minutes.
- Evening service wait times will increase from 40 minutes to 60 minutes after 6:30 p.m.

Route 16 Dexter

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 17 Eight Mile

- Service to Eastland will be discontinued all day.
- Service will begin/end at Eight Mile/Gratiot.

Suggested Alternate Route

- To Eastland: Transfer to #34 Gratiot eastbound.
- From Eastland: Transfer from #34 Gratiot to #17 Eight Mile.

Route 18 Fenkell

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 19 Fort

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 21 Grand River

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 23 – Hamilton

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 25 – Jefferson

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 27 Joy Road

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 31 Mack

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 34 Gratiot

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 36 Oakland

- Base service (9 a.m.-2 p.m.) will be eliminated.

Suggested Alternate Routes

- #10 Chene, #40 Russell and #53 Woodward
- North end of line use #45 Seven Mile and #32 McNichols to #53 Woodward.
- South end of line use #53 Woodward and #31 Mack.

Route 38 Plymouth/Caniff

- Wait time between coaches for a.m. and p.m. peaks (6 a.m.-9 a.m. and 2 p.m.-6 p.m.) will increase from 35 minutes to 37 minutes.
- Downtown service will be eliminated.
- Service will be extended to Hayes and 8 Mile during peak hours only (6 a.m.-9 a.m. and 2 p.m.-6 p.m.).
- Base service (9 a.m. -2 p.m.) will be from Middlebelt/Schoolcraft to French Rd./Gratiot.

Suggested Alternate Routes

- To Downtown: #21 Grand River and #16 Dexter.
- From Downtown: #21 Grand River and #16 Dexter.

Route change

Route 38 Plymouth (Downtown service only)

- Elimination of downtown service All day

Suggested Alternate Routes

- Transfer to #21 Grand River, #16 Dexter, #23 Hamilton and #53 Woodward

Suggested Alternate Crossing Routes

16 Dexter, 18 Fenkell, 21 Grand River, 23 Hamilton, 29 Linwood, 30 Livernois, 41 Schaefer, 43 Schoolcraft, 53 Woodward and 54 Wyoming.

Route 39 Puritan

- There will be a 30 minute wait between coaches during weekday am/pm peak service hours (6 a.m.-9 a.m. and 2 p.m.-6 p.m.)
- There will be a 60 minute wait between coaches during base and after 6 p.m.
- Service will start at 6 a.m. and end at 9 p.m.

Route 46 Southfield

- Evening service wait times (after 6 p.m.) will increase from 55 minutes to 60 minutes

Route 47 Tireman

- Service to downtown will be discontinued. Route will begin/end at John R/Mack.

Suggested Alternate Routes

- To Downtown: #16 Dexter, #21 Grand River, #31 Mack, #36 Oakland and #53 Woodward.
- From Downtown: #16 Dexter, #21 Grand River, #31 Mack and #53 Woodward.

Route 48 Van Dyke

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 49 – Vernor

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 53 – Woodward

- Wait time between coaches will increase from 20 minutes to 30 minutes after 10 p.m.

Route 78 – Imperial Limited

- There will be five (5) trips Inbound in a.m. and five (5) trips Outbound in p.m.
- Weekday service only during the hours of 6 a.m. - 8 :30 a.m. and 3:00 p.m. - 6:00 p.m.
- Wait time between coaches will be 40 minutes.

Suggested Alternate Routes

- Traveling southbound: Use #21 Grand River, #45 Seven Mile or #17 Eight mile transfer to #53 Woodward.
- Traveling northbound: Use #21 Grand River , #53 Woodward transfer to #45 Seven Mile or #17 Eight mile

WEEKEND SERVICE CHANGES

EFFECTIVE : June 25, 2011

SATURDAY

Route 9 Chalmers

- Wait time between coaches will increase from 30 minutes to 60 minutes all day.
- Saturday service will end at Gratiot/7 Mile (north end) and Wayburn Loop (south end)

Route 10 Chene

- Wait time between coaches will increase from 40 minutes to 60 minutes all day.

Route 11 Clairmount

- Wait time between coaches will increase from 46 minutes to 65 minutes all day.

Route 13 Conner

- Wait time between coaches will increase from 55 minutes to 60 minutes all day.

Route 16 Dexter

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.
- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 17 Eight Mile

- Service to Eastland will be discontinued all day.
- Service will end/start at Eight Mile/Gratiot
- Wait time between coaches will increase from 32 minutes to 35 minutes all day.

Suggested Alternate Route

- To Eastland: Transfer to #34 Gratiot eastbound.
- From Eastland: Transfer from #34 Gratiot to # 17 Eight Mile.

Route 18 Fenkell

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.
- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 19 Fort

- Wait time between coaches will increase from 40 minutes to 60 minutes all day.

Route 21 Grand River

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 23 Hamilton

- Saturday and Sunday service will no longer end/start at Jefferson, it will now end/start at the Rosa Parks Transit Center all day.

Route 25 Jefferson

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 27 Joy

- Wait time between coaches will increase from 42 minutes to 65 minutes all day.

Route 29 Linwood

- Wait time between coaches will increase from 50 minutes to 60 minutes all day.

Route 31 Mack

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 34 Gratiot

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 38 Plymouth

- Wait time between coaches will increase from 55 to 60 minutes
- Saturday service will end at French and Gratiot all day.

Route 39 Purtian

- Wait time between coaches will increase from 40 to 60 minutes. Service will start at 6 a.m. and end at 8:30 p.m.

Route 41 Schaefer

- Wait time between coaches will increase from 50 minutes to 60 minutes all day.

Route 46 Southfield

- Saturday service will be suspended until January 2012 due to construction on Southfield.

Suggested Alternate Routes

- Traveling southbound: Use #60 Evergreen or # 22 Greenfield transfer to Crossing routes.
- Traveling northbound: Use #60 Evergreen or # 22 Greenfield transfer to Crossing routes.

Suggested Alternate Crossing Routes

14 Crosstown, 16 Dexter, 17 Eight Mile, 18 Fenkell, 21 Grand River, 23 Hamilton, 27 Joy Road, 37 Michigan and 45 Seven Mile.

Route 47 Tireman

- Service to downtown will be discontinued. Route will end/start at John R/Mack.
- Service eliminated before 6 a.m. and after 9 p.m.

Suggested Alternate Routes

- To Downtown: #16 Dexter, #21 Grand River,#31 Mack,# 36 Oakland and #53 Woodward.
- From Downtown: #16 Dexter, #21 Grand River,#31 Mack and #53 Woodward.

Route 48 Van Dyke

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 49 Vernor

- Time between coaches will increase from 45 to 65 minutes all day.

Route 53 Woodward

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.
- Wait time between coaches will increase from 20 minutes to 30 minutes after 10 p.m.



EFFECTIVE : June 25, 2011

DDOT Fares

Adult Base Fare	\$1.50
Student* with DDOT Student ID	\$0.75
Transfer	\$0.25
Senior (65 & older) & Disabled with appropriate ID**	\$0.50
Inbound Central Business District Fare	\$0.50
Medicare Cardholder	\$0.75
Transfer	\$0.10

Children (under 44" tall)

Limit three w/paid adult fare NO CHARGE

Transit Passes

GoPass	
Monthly	\$47.00
Biweekly	\$27.50
Weekly	\$14.40
Senior/Disabled Monthly GoPass**	\$17.00
Five Day Pass	\$14.00
Ten Dollar Value Card	\$10.00
DDOT/SMART Regional Monthly Pass	\$49.50

DDOT Student I.D. Card*	\$2.00
DDOT Semester Pass	\$136.50

**To purchase a DDOT student I.D. card, one of the following items is needed: A current official document from your school, a letter of current enrollment on school letterhead, a current school identification, or a current year report card.*

***To receive the discounted fare, eligible senior and disabled passengers must swipe their DDOT Special Fares ID Card or a state ID with visual impairment designation.*

Purchase DDOT Passes Online!



Visit www.RideDetroitTransit.com for details

WEEKEND SERVICE CHANGES

EFFECTIVE : June 25, 2011

SUNDAY

Route 9 Chalmers

- Span of service changed from 7 a.m. - 5 p.m. to 8:30 a.m. - 5 p.m.

Suggested Alternate Routes

- Traveling southbound: Use #34 Gratiot, #45 Seven Mile
- Traveling northbound: Use #25 Jefferson, #34 Gratiot

Suggested Alternate crossing routes

7-Cadillac-Harper, 14-Crosstown, 17-Eight Mile, 25-Jefferson, 31-Mack, 32-McNichols, 38-Plymouth, 45-Seven Mile, 49-Vernor.

Route 10 Chene

- Time between coaches will increase from 55 to 60 minutes all day.

Route 11 Clairmount

- Time between coaches will increase from 46 to 65 minutes all day.

Route 13 Conner

- Time between coaches will increase from 55 to 60 minutes all day.

Route 16 Dexter

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day .
- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 17 Eight Mile

- Service to Eastland will be discontinued all day.
- Service will begin/end at 8 Mile/Gratiot.

Suggested Alternate Route

- To Eastland: Transfer to #34 Gratiot east bound.

- From Eastland: Transfer from #34 Gratiot to #17 Eight Mile.

Route 18 Fenkell

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.

Route 19 Fort

Time between coaches will increase from 45 to 60 minutes all day.

Route 21 Grand River

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 23 Hamilton

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.

Route 25 Jefferson

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 29 Linwood

- Wait time between coaches will increase from 50 minutes to 60 minutes all day.

Route 34 Gratiot

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 39 Puritan

- Wait time between coaches will increase from 60 minutes to 65 minutes all day.

Route 46 Southfield

- Sunday service will be suspended until January 2012 due to construction on Southfield.

Suggested Alternate Routes

- Traveling southbound: Use #60 Evergreen or #22 Greenfield transfer to Crossing routes.
- Traveling northbound: Use #60 Evergreen or #22 Greenfield transfer to Crossing routes.

Suggested Alternate crossing routes

14 Crosstown, 16 Dexter, 17 Eight Mile, 18 Fenkell, 21Grand River, 23 Hamilton, 27 Joy Road, 37 Michigan and 45 Seven Mile.

Route 48 – Van Dyke

- Wait time between coaches will increase from 40 minutes to 60 minutes after 10 p.m.

Route 49 – Vernor

- Wait time between coaches will increase from 45 to 65 minutes all day.

Route 53 – Woodward

- Saturday and Sunday service will no longer end/start at Jefferson; it will now end/start at the Rosa Parks Transit Center all day.
- Wait time between coaches will increase from 20 minutes to 30 minutes after 10 p.m.

Sign Up Today for E-Blast!

To better serve our customers, the Detroit Department of Transportation has implemented “DDOT E-Blast” communications. You can now receive important messages about DDOT service updates, policy changes, new programs and products through your e-mail address. Register online at www.RideDetroitTransit.com.



Purchase a DDOT Fare Card at a location near you

FARE CARD SALES OUTLETS

Government Offices

DDOT Main Office
1301 E. Warren Avenue

Community Access Centers
All locations

Banks (Monthly GOPASS Only)

Comerica Bank Branches
Select Detroit Area Locations

First Independence Bank of Michigan
44 Michigan Avenue

Supermarkets

Apollo Supermarket
20250 W. 7 Mile Rd.

Banner Superstore
14424 Schaefer

Imperial Supermarket
1940 E. 8 Mile Rd.

Krown Supermarket
5800 Caniff

Convenience Stores and other Locations

Cadillac Square – Downtown Detroit

CVS Pharmacy Stores - Detroit Area Store Locations
Cadillac Tower Lobby Shoppe - 65 Cadillac Square

Mobil Gas Station
1001 E. Warren Avenue

SNL Quick Stop
97 W. Warren Avenue

Colleges and Universities

Henry Ford Community College
5101 Evergreen Rd, Dearborn, MI

Wayne State University Student Center
5221 Gullen Mall, Room 50 - Lower Level, Detroit, MI

Wayne County Community College
Downtown District - 1001 W. Fort, Detroit, MI
Eastern District - 5901 Conner Ave, Detroit, MI
Northwest District - 8200 W. Outer Dr, Detroit, MI
Downriver District - 21000 Northline Rd., Taylor, MI